

2016 Newsletter

Happy New Year!

We hope you all have had a relaxing Christmas break, we did and are now raring to go!

SMITH Maintenance had a very busy 2015 carrying out Specialised Remedial Treatments alongside our Regular Routine Maintenance works. We are very pleased to say 2016 is already shaping up to be another busy year.

Winter / Spring months are ideal times to be cleaning your Polymeric Surfaces. The ground is wet/damp helping to ensure a thorough clean is carried out. If you would like a free, no obligation quote, call us now on **01529 469906** and speak to one of our helpful advisors.

Moving from late Spring in to Summer is the time to be getting the Specialised Maintenance carried out on your artificial surface, i.e Annual Deep Cleans, De-compactions and Rejuvenations. These treatments give better results in dry weather. Some treatments can take 2 – 5 days to complete, so good planning is crucial.

If you have been experiencing drainage issues this Winter, call us directly on **01529 462 101** and we will arrange a site visit to discuss the remedial options available.



If you see one of these parked near your Artificial Pitch, Tennis Courts, Athletics Tracks etc.... then you are already getting expert care.

Share the Care....

Suggest a friend, school or club that would benefit from our maintenance services and you could receive a new Tablet, recommend 6 friends who take up our services and you will receive 6 Tablets!

Email us their contact details to:

maintenance@smithsportscivils.co.uk

or visit our website at:

www.smithmaintenance.co.uk.

Weeds and Moss Getting Out of Control?

We have had an above average warm and wet Autumn / Winter, perfect conditions for weed and moss growth.

Within our maintenance plans we recommend that a Pesticide treatment is carried out at least twice a year, maybe more depending on the surroundings. Even with the best treatment it can be a never ending problem. They will germinate anywhere and you don't need to be a gardener to grow them! Birds, wind and the soles of your shoes are all guilty of helping them propagate.

The good news is, there are some small steps you can take to help reduce the infestation.

- Remove litter and leaves daily
- Keep all walkways and entrances clear of leaves and dirt
- Cut back any overhanging branches
- Regularly brush and drag mat the pitch to agitate the surface
- Apply Pesticide treatments regularly by a qualified professional

Simple steps, but an efficient (and cost effective) way to fight back!

New S-Portal Launched!

In August we launched our new 'S-Portal'. This feature gives you quick and easy access to your Maintenance Account, detailing information that relates to your pitch.

Whether you are in your office, on the touchline, or on court, you can gain access to a range of care and maintenance data, or request assistance instantly by simply connecting with S-Portal.

Jeanette Munton of Smith Maintenance said *"we are excited about the new concept which enables sports surface operators to benefit from a more convenient way of communication with our team. Our clients can select from a menu to see maintenance advice, request a site visit or upload photographs. They will be able to report damage and repairs, check when their next service call is planned, see their facility accreditations and much more. We hope customers will enjoy using it and find it both informative and efficient"*.

We included the chance for our clients to win training footballs for their Sports Centre or School.

Wisewood Sport Centre, Sheffield, were the lucky winners. Julie Eborall, Duty Manager at Wisewood Sports Centre, was delighted to have won the training footballs and said, *"I've used your new portal and I am impressed. Well done! We can see dates of visits and work done. Makes this so much easier to manage for monitoring and finance purposes"*.

(Julie pictured here with Jeanette Munton, General Manager – Maintenance Division. Below Happy customers with their new balls.)



We would like to thank everyone who participated in the competition and to all those using the S-Portal.

Watch out for the next competition!

If you have lost or forgotten our unique secure user name and password to 'log-in' contact Jo Saul directly on **01529 462 101** and she will get you started!

Can we help you more..

- ✓ Specialist 3G Maintenance and Independent Lab Testing for FA Register
- ✓ Artificial pitch De-compaction and Rejuvenation Services
- ✓ Play and Artificial Landscape Grass Maintenance
- ✓ Facility Surrounds Maintenance
- ✓ Surface repairs
- ✓ Drainage Improvement works
- ✓ Planned and Reactive Maintenance Services
- ✓ Track Cleaning
- ✓ Tennis Court Cleaning
- ✓ ATP Resurfacing and Upgrading



SMITH Maintenance
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